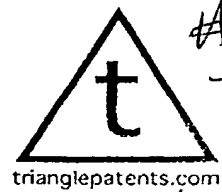


Glasgow Law Firm, PLLC

510 Glenwood Avenue, Suite 321
Raleigh, NC 27603
919.664.8222
FAX 919.664.8625



March 22, 2004

US Patent & Trademark Office
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450
703-872-9306 Fax

Sent by USPS Expresss Mail

RE: Method and System for Developing Software
GLF File No. 1299-010, USPTO Serial No. 09/680,063

Method & System for Displaying Changes of Source Code
GLF File No. 1299-011, USPTO Serial No. 09/680,065

Method & system for Generating, Applying, and Defining a Pattern
GLF File No. 1299-012, USPTO Serial No. 09/680,030

Method & system for collapsing A Graphical Representation of Related Elements
GLF File No. 1299-013, USPTO Serial No. 09/680,064

Methods & systems for Generating Source Code for Object Oriented Elements
GLF File No. 1299-014, USPTO Serial No. 09/839,045

Methods & Systems for Relating Data Structures & Object Oriented Elements for Distributed Computing
GLF File No. 1299-015, USPTO Serial No. 09/839,526

Methods & systems for Finding Specific Line of Source Code
GLF File No. 1299-016, USPTO Serial No. 09/839,525

Methods & systems for Finding & Displaying Linked Objects
GLF File No. 1299-017, USPTO Serial No. 09/839,645

Methods & systems for Animating Interaction of Objects in Object Oriented Program
GLF File No. 1299-018, USPTO Serial No. 09/839,527

Methods & Systems for Supporting & Deploying Distributed Computing Components
GLF File No. 1299-019, USPTO Serial No. 09/839,646

Diagrammatic Control of Software in Version Control System
GLF File No. 1299-020, USPTO Serial No. 09/383,580

Navigation Links in Generated Documentation

BEST AVAILABLE COPY

GLF File No. 1299-021, USPTO Serial No. 09/838,578

Methods & Systems for Identifying Dependencies Between Object-Oriented Elements

GLF File No. 1299-022, USPTO Serial No. 09/839,644

Methods & Systems for Relating Data Definition File & Data Model for Distributed computing

GLF File No. 1299-023, USPTO Serial No. 09/839,524

Method & Systems for Integrating Process Modeling & Project Planning

GLF File No. 1299-024, USPTO Serial No. 09/944,697

Methods & Systems for Improving Workflow Based on Data Mined from Plans Created from Workflow

GLF File No. 1299-025, USPTO Serial No. 09/945,081

Methods & Systems for animating workflow & Project Plan

GLF File No. 1299-026, USPTO Serial No. 09/944,696

Methods & systems for Optimizing Resource Allocation Based on Data Mined from Plans Created from Workflow

GLF File No. 1299-027, USPTO Serial No. 09/944,847

Methods & Systems for Auto Instantiation of Storage Hierarchy for Project Plan

GLF File No. 1299-028, USPTO Serial No. 10/165,530

Methods & Systems for Linking Tasks to Workflow

GLF File No. 1299-029, USPTO Serial No. 10/165,405

Dear Sir:

On **September 24, 2002** my office faxed copies of Revocation of Power of Attorney forms and appointment of Power of Attorney/Change of Correspondence Address forms to the US Patent & Trademark Office for each of the above listed applications; confirmation of receipt of these faxes by the USPTO were confirmed for each submission. Copies of documentation showing prior submissions for recordation at the USPTO are submitted herewith for your convenience. Apparently the USPTO failed to properly record these changes in the matters listed, because since that time I have received correspondence from the USPTO for only two of the twenty applications. Upon follow-up with one of the cases by way of telephone conversations on March 19, 2004 and again on March 22, 2004 with Examiner Todd Ingberg, it has come to my attention that correspondence from US PTO is being sent to at least one unauthorized third party since the Revocation of Power of Attorney and Power of Attorney Appointment/Change of Correspondence Address forms noting change of correspondence address were originally submitted in September 2002.

Last Friday, March 19, 2004, my office resubmitted the revocation, new appointment of Power of Attorney and Change of Correspondence address forms for at least one case for which an Office Action was due, nearing its final extension of time for response.

This error by the USPTO is causing irreparable harm to my client, TogetherSoft Corporation, due to the unauthorized communication by the USPTO with third party firms, due to the loss of time in prosecution since Office Actions are not being properly transmitted to the Attorney of Record, JiNan Glasgow, at Glasgow Law Firm, PLLC, and due to the additional fees required to prosecute within final extension periods. It is respectfully requested that the USPTO act expeditiously to correct the record in each of the above-referenced cases and transmit the Office Actions to my office immediately so that prosecution may be properly conducted on behalf of the applicant(s).

Attached please find copies of the Revocation of Power of Attorney Form and the Power of Attorney notifying the US Patent & Trademark Office for the above listed applications being faxed again to your attention at an official USPTO fax number given to me by Examiner Todd Ingberg, who has been very helpful so far in assisting us with resolving this error by the USPTO.

Since formal Office Actions and any other correspondence from the USPTO has been sent to unauthorized third parties and not to my office, I am concerned that my client is unable to meet deadlines for sending responses and applications may be in jeopardy of abandonment.

Please note that all correspondence for the above listed applications should be coming only to the proper Attorney of Record as follows and as indicated originally to the USPTO in September 2002:

JiNan Glasgow
Glasgow Law Firm, PLLC
P.O. Box 28539
Raleigh, NC 27611-8539

Please contact my office immediately regarding the correction of these matters and submitting any Office Actions currently outstanding to my office immediately. Thank you for your assistance in these matters.

Sincerely,



JiNan Glasgow

Attachments

cc: USPTO Commissioner for Patents
Todd Ingberg - Cover letter only

RECEIVED
CENTRAL FAX CENTER

MAR 24 2004

FAX COVER SHEET

ORIGINAL

GLASGOW LAW FIRM, PLLC

510 Glenwood Avenue, Suite 321

Raleigh, NC 27603 USA

919.664.8222

919.664.8625 fax

FROM: JiNan Glasgow

TO: Ex.Ingburg @USPTO AU 2124 Fax# 703-872-9306

DATE: March 19, 2004

RE: Letter regarding Power of Attorney for 20 Applications

TOTAL PAGES (including cover): 5

Thank you for your assistance today regarding this matter.

WARNING! This message may contain information that is confidential and/or protected under the attorney-client or other lawfully recognized privilege. If you are not the intended recipient and received this message in error or through inappropriate means, please notify the Sender at 919.664.8222 that the message erroneously was received by you, and then permanently delete this message from all storage media, without forwarding or retaining a copy.

PTO/SB/92 (05-03)

Approved for use through 04/30/2003. OMB 0561-0031
Patent and Trademark Office, U.S. DEPARTMENT OF COMMERCE

Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it contains a valid OMB control number.

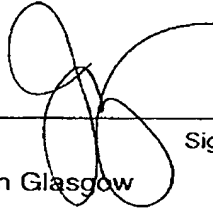
Certificate of Mailing under 37 CFR 1.8

I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to:

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

*Sent via Express Mail***ER70860306BUS**

on March 22, 2004
Date



Signature

JiNan Glasgow

Typed or printed name of person signing Certificate

Note: Each paper must have its own certificate of mailing, or this certificate must identify each submitted paper.

*Commissioner for Patents : Letter regarding Power of Attorney
(Generally 20 applications) documents faxed earlier to USPTO*

This collection of information is required by 37 CFR 1.8. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 1.8 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

If you need assistance in completing the form, call 1-800-PTO-9199 and select option 2.

**This Page is Inserted by IFW Indexing and Scanning
Operations and is not part of the Official Record**

BEST AVAILABLE IMAGES

Defective images within this document are accurate representations of the original documents submitted by the applicant.

Defects in the images include but are not limited to the items checked:

- ☐ BLACK BORDERS
- ☐ IMAGE CUT OFF AT TOP, BOTTOM OR SIDES
- ☒ FADED TEXT OR DRAWING
- ☒ BLURRED OR ILLEGIBLE TEXT OR DRAWING
- ☐ SKEWED/SLANTED IMAGES
- ☐ COLOR OR BLACK AND WHITE PHOTOGRAPHS
- ☐ GRAY SCALE DOCUMENTS
- ☐ LINES OR MARKS ON ORIGINAL DOCUMENT
- ☐ REFERENCE(S) OR EXHIBIT(S) SUBMITTED ARE POOR QUALITY
- ☐ OTHER: _____

IMAGES ARE BEST AVAILABLE COPY.

As rescanning these documents will not correct the image problems checked, please do not report these problems to the IFW Image Problem Mailbox.